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**ATTORNEY GENERAL  
BILL SCHUETTE'S**



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# Consumer Education

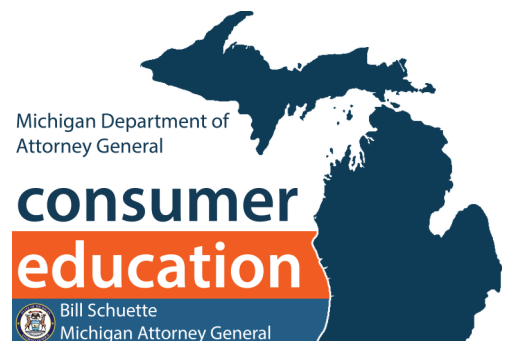
Over the next few months, you will notice changes coming to this newsletter. We are making a concerted effort to include and educate all Michigan citizens about the issues affecting them and their loved ones.

The most noticeable change is to the program name - it is now called Consumer Education. Our presentations have also received a face lift and content updates. If you haven't been to one of our presentations, now is the perfect time!

Topics include:

- Home Repair & Improvement;
- Identity Theft;
- In-Home Care & Senior Residences;
- Investment Fraud;
- Online Safety; and
- Phone, Mail & e-Scams

Additional information along with the Consumer Education event calendar is available at [www.mi.gov/ce](http://www.mi.gov/ce).



# Senior Smiles



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## Avoid Money Wiring Scams

Scam artists have one thing in common - they're out to steal your money. The stories they tell (a family member is in trouble and needs your help, or you owe the IRS taxes and will be arrested, etc.) vary and will continue to evolve. Regardless of the story you're told, it's important to resist the urge to provide personal or financial information to scammers.

Scammers are now asking victims to use a money wiring service and add funds to a 16-digit account number (provided by the scam artist). Do not wire money. Once transferred, the money is gone, and you can't get it back.

Government agencies and legitimate companies will never ask you to pay by wiring money. If you've encountered a money wiring scam, file a complaint with the Federal Trade Commission at [www.ftc.gov/complaint](http://www.ftc.gov/complaint) or 877-FTC-HELP.

Source: [Federal Trade Commission](http://www.ftc.gov)



Parents/guardians and grandparents need to know about Attorney General Bill Schuette's OK2SAY program. OK2SAY is a confidential reporting system designed to help students report potential harm or criminal activity. Through the OK2SAY presentations, middle and high school students learn how to use OK2SAY and how to submit a tip (phone, text, mail, email, web, or mobile app). Over 1,400 OK2SAY tips were filed within the first year.

OK2SAY presentations are free and available statewide. Additional program information, forms, and videos are available at [www.mi.gov/ok2say](http://www.mi.gov/ok2say).



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